

## SiteWorks Project: Invitation and Engagement (I&E) Team - Job Description

### Background

u3a SiteWorks (SW) is a volunteer-led project which will provide WordPress websites to (*up to*) 700 u3as, replacing the existing Site Builder platform. More information is available at <https://siteworks.u3a.org.uk/>. The Invitation & Engagement team, comprising 4 - 5 volunteers, is responsible for inducting Web Managers into the project & scheduling their training.

### Role

- Maintain u3a & Web Manager (WM) records;
- Send invitations to join project;
- Include invitations to online “Introduction to Training & Migration” session;
- Attend sessions, as co-host, to:
  - admit attendees;
  - record their attendance;
  - monitor ‘chat’ etc, drawing Host’s attention if necessary;
- Dispatch Training Workbook to all who’ve attended sessions;
- Monitor progress of u3as, & follow-up any failed-to-responds;
- Manage throughput of WMs so that sufficient - but not too many - are ready for the Migration stage at a time when Migrators are ready to take them;
- Record all throughput activity on SW’s project management tool;
- Answer any queries from WMs

### Skills &/or experience

**Essential:** ‘Trust Volunteer’ status (*we can arrange induction*);

**Desirable:** This is an administrative task, not a technical one, and basic training will be given as required. But familiarity with any of the following will be useful:

- ‘Open Project’
- Microsoft 365 Office: ‘Outlook’ and ‘Teams’ (*files storage and online meetings*);
- MS Forms
- ‘Sharepoint’/Documents
- (*Any*) Word processing, Spreadsheet & Database;
- Beacon (*u3a Admin system*);
- Event-brite (as ‘event organiser’);
- Zoom.

### Estimated time commitment:

Variable. Pre- roll-out: anything between 0 - 15 hrs pw. Post- roll-out: likely to be 6 - 8 hrs pw (*across a 7-day week, to be agreed with fellow team members*).

**Start date:** as soon as possible

**Duration of project:** probably 18 - 24 months